

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER								
(NAME OF THE DISCOM: Madhyanchal Vidyut Vitran Nigam Limited)								
Q3- FY 2025-26 (October 2025 to December 2025)								
S.No.	Level of forum	Name of forum	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances PENDING WHICH ARE OLDER THAN TWO MONTHS	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	Company	MVVNL	0	0	0	0	0	8
TOTAL FOR COMPANY LEVEL			0	0	0	0	0	8
1	ZONE	Bareilly-I	10	3	11	2	0	11
2		Bareilly-II	Formation Under Progress					
3		Gomti Nagar	1	0	0	1	1	1
4		Jankipuram	0	0	0	0	0	0
5		Lucknow Central	0	0	0	0	0	0
6		Amausi	0	0	0	0	0	0
7		Ayodhya	0	0	0	0	0	0
8		Devipatan	3	1	1	3	3	3
9		Sitapur Zone	1	0	0	1	1	0
10		Raebareli Zone	Formation Under Progress					
TOTAL FOR ZONE LEVEL			15	4	12	7	5	15
1	CIRCLE	EDC SHAJAHANPUR	2	1	1	2	2	1
2		Badaun	Formation Under Progress					
3		Pilibhit	0	0	0	0	0	2
4		Lucnow (Rural)	13	0	0	13	13	0*
5		Vrindavan	4	0	0	4	4	0*
6		Rajbhawan	9	0	0	9	9	2*
7		Talkatora	8	0	0	8	8	0*
8		Chowk	4	0	0	4	4	0
9		Purania	1	0	0	1	1	0*
10		Mahangar	0	0	0	0	0	0
11		Gomti Nagar	3	0	0	3	3	0
12		Indiranagar	0	0	0	0	0	0
13		Ayodhya	0	0	0	0	0	0
14		Akabarpur	0	0	0	0	0	0
15		Sultanpur	0	0	0	0	0	0*
16		Gauriganj	Formation Under Progress					
17		Barabanki	Formation Under Progress					
18		Gonda	Formation Under Progress					
19		Balrampur	Formation Under Progress					
20		Bahraich	Formation Under Progress					
21		EDC Barielly (Rural)	0	0	0	0	0	0
22		EUDC Bareilly	Formation Under Progress					
23		Sitapur	Formation Under Progress					
24		Lakhimpur	Formation Under Progress					
25		Gola	0	0	0	0	0	0
26		Hardoi	1	0	0	1	1	1
27		Unnao	Formation Under Progress					
28		Raibareli-I	Formation Under Progress					
29		Raibareli-II	Formation Under Progress					
TOTAL FOR CIRCLE LEVEL			45	1	1	45	45	4
Note :*In the Quarter 3 status, 8 sittings were held at the company level, but no cases were received.								
* New vertical system implemented in Lucknow Central Zone, Lucknow as per MVVNL OM no. 1936/प्रति/मविधिनिलि दिनांक 18.10.2025								
*In the Quarter 3 status, 2 sittings were held at the Circle pilibhitl, but no cases were received.								
* Circle Lucknow Rural New Vertical system implemented in Amausi Zone from 15.11.2025 as per MVVNL OM no. 1939/प्रति मविधिनिलि दिनांक 18.10.2025								
* Circle Vrindavan (Forum remains incomplete)								
* Circle Rajbhawan Implement of vertical system w.e.f 15-11-2025								
* Circle Talkatora New vertical system implemented in Lucknow Central Zone, Lucknow as per MVVNL OM no. 1936/प्रति/मविधिनिलि दिनांक 18.10.2025								
* Circle Chowk New Vertical system implemented in Lucknow Central Zone from 15.11.2025 as per MVVNL OM no. 1936/प्रति मविधिनिलि दिनांक 18.10.2025								
* Circle Purania After the implementation of the vertical system, one file has been sent to the Executive Engineer PR & Admin, Office of Chief Engineer, Jankipuram Zone.								
*The resignation has been given by the independent member nominated by the Electricity Regulatory Commission, Shri Ram Araj Yadav, in the circle level CGRF, District Sultanpur, vide letter no. 3353 dtd. 26.09.2025.								
Old transferd cgrf cases have been despose (Company level)								
NOTE FOR OFFICE: Column D (No. of Grievances outstanding at the close of previous quarter) has been filled based on previous Quarter (Q1: 2025-26) submitted report. So, it should not be changed.								