

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER

(NAME OF THE DISCOM: Madhyanchal Vidyut Vitran Nigam Limited)

Q4- FY 2025-26 (January 2026 to March 2026)

S.No.	Level of forum	Name of forum	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances PENDING WHICH ARE OLDER THAN TWO MONTHS	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	Company	MVVNL	0	2	0	2	1	10
TOTAL FOR COMPANY LEVEL			0	2	0	2	1	10
1	ZONE	Bareilly-I	2	5	3	4	2	12
2		Bareilly-II				Formation Under Progress		
3		Gomti Nagar	1	0	0	1	1	1
4		Jankipuram	0	0	0	0	0	0
5		Lucknow Central	0	0	0	0	0	0
6		Amausi	0	1	0	1	0	0
7		Ayodhya	0	1	0	1	0	0
8		Devipatan	3	4	2	5	1	5
9		Sitapur Zone	1	0	0	1	1	1
10		Raebareli Zone				Formation Under Progress		
TOTAL FOR ZONE LEVEL			7	11	5	13	5	19
1	CIRCLE	EDC SHAJAHANPUR	2	0	0	2	2	0
2		Badaun				Formation Under Progress		
3		Pilibhit	0	0	0	0	0	3*
4		Lucnow (Rural)	13	0	0	13	13	0
5		Vrindavan	4	0	0	4	4	0
6		Rajbhawan	9	0	0	9	9	0
7		Talkatora	8	0	0	8	8	0
8		Chowk	4	0	0	4	4	0
9		Purania	1	0	1	0	0	1
10		Mahangar	0	0	0	0	0	0
11		Gomti Nagar	3	0	0	3	3	0
12		Indiranagar	0	0	0	0	0	0
13		Ayodhya	0	0	0	0	0	0
14		Akabarpur	0	0	0	0	0	0
15		Sultanpur	0	0	0	0	0	0*
16		Gauriganj				Formation Under Progress		
17		Barabanki				Formation Under Progress		
18		Gonda				Formation Under Progress		
19		Balrampur				Formation Under Progress		
20		Bahraich				Formation Under Progress		
21		EDC Barlilly (Rural)	0	0	0	0	0	0
22		EUDC Bareilly				Formation Under Progress		
23		Sitapur				Formation Under Progress		
24		Lakhimpur				Formation Under Progress		
25		Gola	0	0	0	0	0	0
26		Hardoi	1	0	0	1	1	1
27		Unnao				Formation Under Progress		
28		Raibareli-I				Formation Under Progress		
29		Raibareli-II				Formation Under Progress		
TOTAL FOR CIRCLE LEVEL			45	0	1	44	44	5

Note - *Circle Sultanpur (Implement member is Resigned).

* Circle pilibhit in 4 Quarter i e, January 2026 -March 2026, 3 sitting were done by CGRF Committee in Anticipation of any new case.

* Circle Puraniya new vertical system implementation in Jankipuram Zone as per mvnl

* Circle EUDC Gomti nagar/ Indira nagar new vertical system implementation in Gomti nagar Zone as per mvnl

